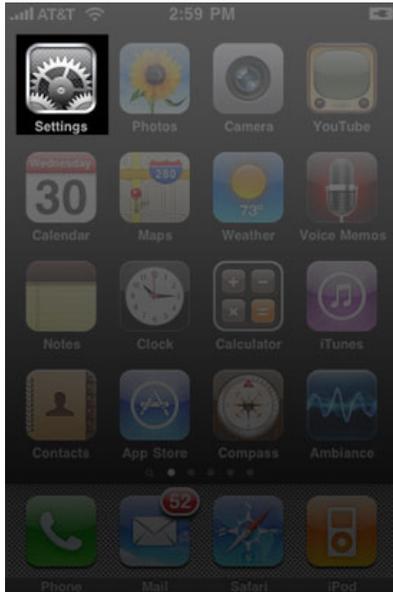


## iPhone Email Instructions

Please follow the steps below in order to get your email coming through your iPhone:

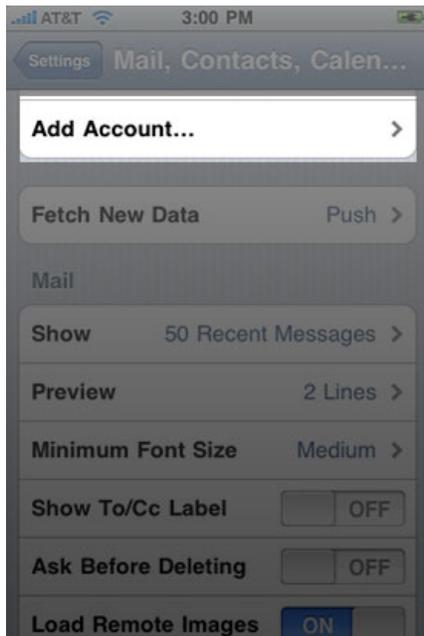
1. Tap your 'Settings' app as seen below.



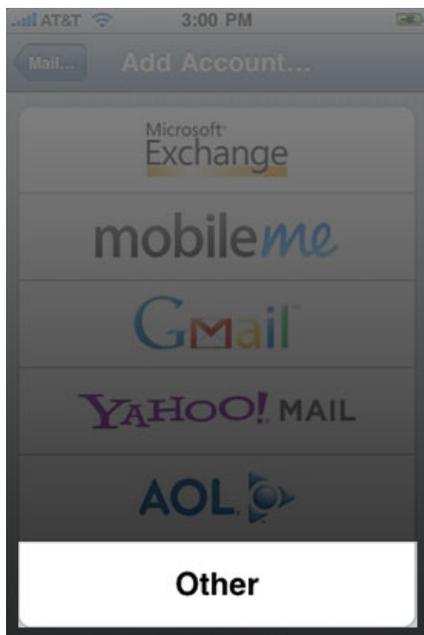
2. Scroll down on your iPhone screen and tap on 'Mail, Contacts, Calendars'.



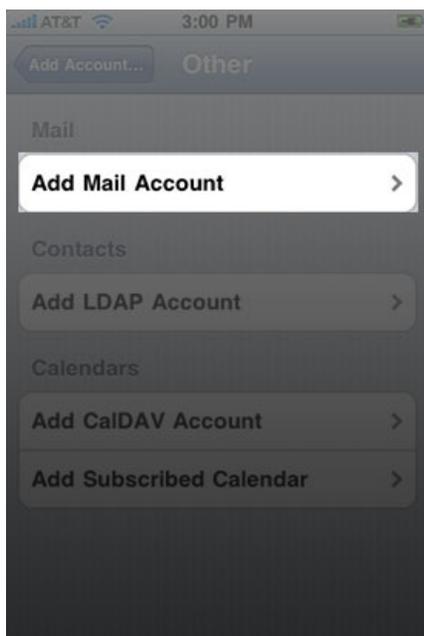
3. Scroll down again until you see a button that say '**Add Account...**'.



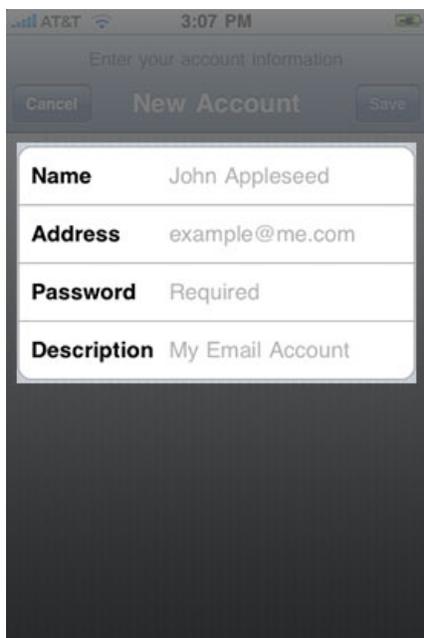
4. On the next screen tap on '**Other**' at the bottom.



5. Now tap on 'Add Mail Account' near the top of the screen.



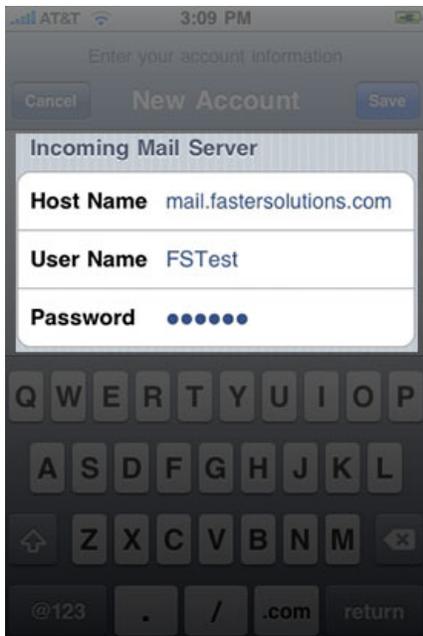
6. This screen should look like the image below. Please fill out the first three spaces (**Name**, **Address**, **Password**). The description field will populate with your email address. If you do not know or did not receive your email account password, please give us a call to request that information. Once all boxes are entered with the correct information tap '**Save**' in the upper right corner.



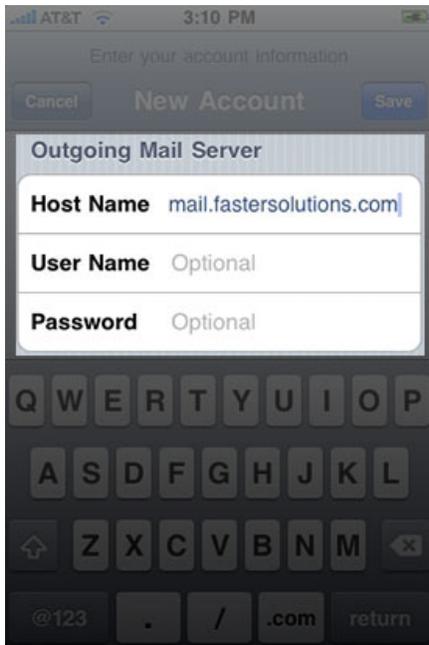
7. On this step you can choose which type of email account you would like to use. We highly recommend **'IMAP'** when using an iPhone, due to it's ability to synchronize your email with the server and vice versa with your computer. Note: It is also recommended that you setup your email account on your computer as an 'IMAP' account as well.



8. On the same screen as above scroll down to fill the **'Incoming Mail Server'** information. The **'Host Name'** is as seen below in the screen shot (mail.fastersolutions.com). Your **'User Name'** would be the part of your email address that is before the @ symbol. Your **'Password'** should be already filled in because you entered it in the last screen.



9. On the same screen scroll down and fill in the '**Outgoing Mail Server**' information. In this area you will only need to fill in the '**Host Name**' (**mail.fastersolutions.com**). When you have completed this step tap '**Save**' in the upper right.



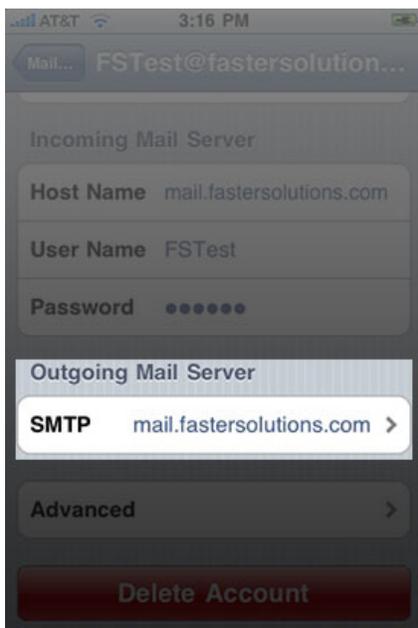
10. You will now be prompted with a similar failed message as seen below. This message is to confirm if you are using SSL authentication. Our server uses Password authentication, and therefore you may tap '**Cancel**' on this message window.



11. Your settings are now saved, but you will need to confirm/configure a few more setting so everything is working correctly. Tap on your email address as seen below.



12. You will now be on your account settings screen. Scroll down again and tap on your 'Outgoing Mail Server' button. It should look exactly as it does below.



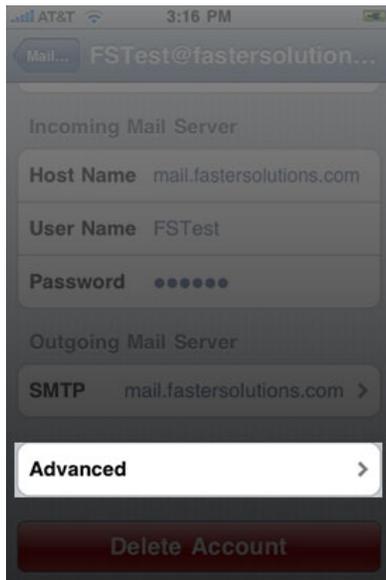
13. On this screen tap on your '**Primary Server**' like below.



14. All settings should look like this screen shot. Especially '**Use SSL**' should be **OFF**, and '**Authentication**' should be '**Password**'. If everything is set correctly tap the '**SMTP**' button in the upper left, and tap the button again that has your email address in it.



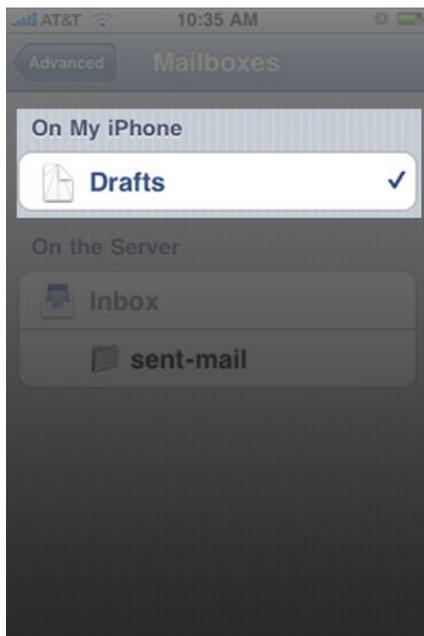
15. You should now be at the main account setting screen again. Scroll down to the bottom and tap '**Advanced**'.



Tap on '**Drafts Mailbox**' >



Now tap on '**Drafts**' as seen below, even though it is already check.



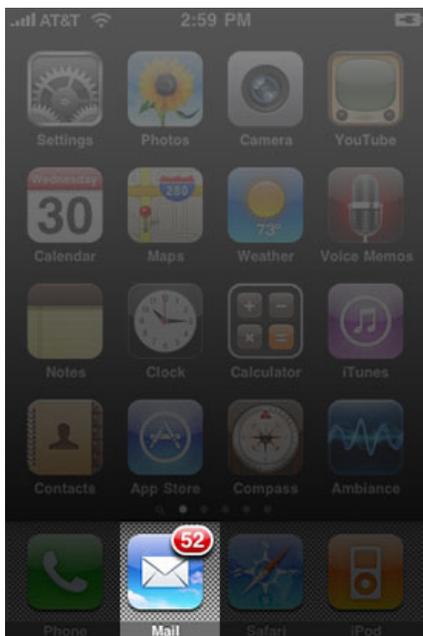
You should now see the message next to your Drafts Mailbox that says 'On My iPhone' **NOTE:** You will need to repeat these last two steps for the '**Sent Mailbox**' and '**Deleted Mailbox**' as well.



16. Scroll down to the **'Incoming Settings'** and they should be exactly as they appear below. Once this is all correct push the home button on your iPhone to get back to your apps.



17. Now you should be able to access your email, and send and receive via your **'Mail'** app.



You have successfully created/updated your email information and you are ready to send a test email from your Faster Solutions email account. Please **contact us** if you have any questions.