

FirstLight Federal Credit Union is a community financial cooperative dedicated to helping its members achieve financial security by providing accessible products, services, tools and education. The credit union has been serving the greater Fort Bliss community for over 50 years and has seven branches, total assets of over \$706 million, loans to members of \$622 million, and members' deposits of \$631 million.



# Intranet:

## FirstLight Federal Credit Union

### Objective:

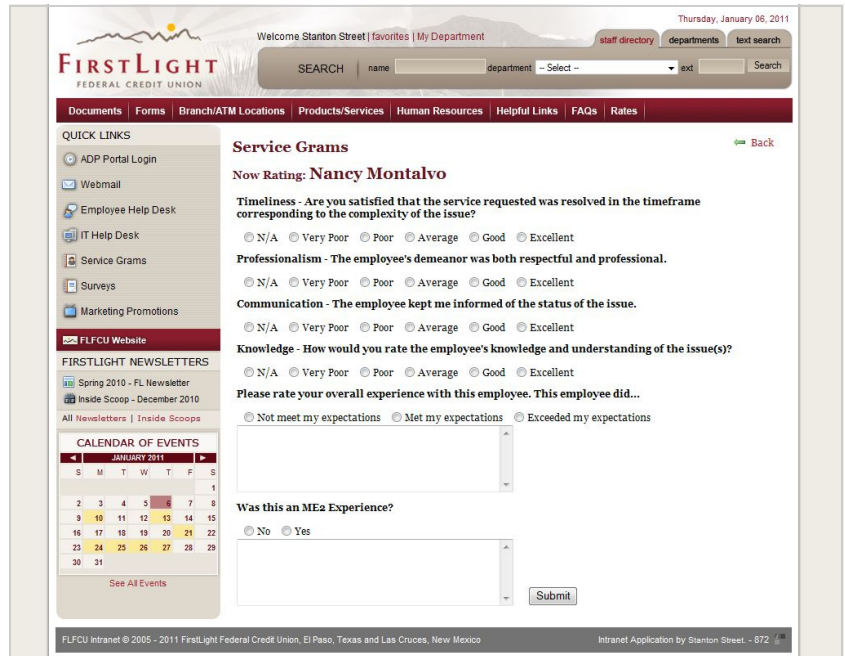
FirstLight approached Stanton Street to help redesign and add new features to their existing intranet, which they used to communicate internal messages, events, and documents.

### Key Features:

- Centralized Document Repository with Categorization
- Custom Form Module with Posting and Categorization
- Extensive References for Employees, including documents, rates, links, and FAQs
- Employees Favorites for Quick Reference
- News and Event Display with RSVP feature
- Job Openings, Birthdays and Anniversaries, and Newsletter Display
- Employee Action Items at Login
- Employee Search
- Department Specific Materials

## Challenges:

Not only did their intranet need a new design and feel, but FLFCU also wanted to add new features such as a Job Openings module and My Favorites for each employee, but also a place to customize and centralize forms, search for employees, and communicate department specific correspondence.



## Results:

The intranet redesign incorporated by Stanton Street addressed all of these needs, while also integrating FirstLight's specific colors and look into the new design. Now employees have not only a central location for all interoffice communications, but they can customize their own preferences, view events, job openings, resource files and forms, but they can now find employees, receive action items, read newsletters, RSVP for events, make credit union forms, and even view marketing promotions and materials. Stanton Street created a complete solution for their needs.